

IMPORTANT

New communication method



Our email address allocations@fer-ge.ch will no longer be active as of August 1, 2025.



Use our online forms today.



Faster



Better structured



More reliable

Your requests are automatically integrated into our system **with immediate confirmation and a tracking reference.**



What you gain from it

- A single point of entry for all your requests.
- Clear tracking with a reference number.
- Faster processing.

**FIND ALL THE QR CODES AND LINKS TO THE FORMS
ON THE BACK**















La versione italiana di questo documento è disponibile sul sito internet FER CIAM

Die deutsche Version dieses Dokuments ist auf der Intrenetseite von FER CIAM verfügbar



DIRECT YOUR REQUEST IN JUST ONE SCAN!

Service	Link	Description
Application for family allowances		Apply for family allowances.
International differential (ADI)		Provide the information for the international differential allowance.
Form E411		Complete form E411 to determine entitlement to family allowances in a cross-border context.
Application for tax certificate		Obtain a relative annual tax certificate to the amounts of family allowances received.
Request for quarterly certificate (cross-border worker)		Request a quarterly certificate for the family allowance fund in your country of residence.
Change of IBAN		Report a change of bank account.
Submit my pay slip		Submit your pay slip for the processing of your family allowance file.
Other requests or questions		Contact us for any specific requests or questions relating to your situation or your entitlement to family allowances.
Change of address		Notify us of any change of postal address or residence to ensure that you receive our correspondence.
Change in circumstances		Notify us of any change in circumstances (marital status, employment, birth, etc.) that may affect your entitlement to benefits.
Response to a request for additional documents		Upload the requested documents to complete your file and avoid any interruption in the processing of your application.
Continuation of studies		Report the continuation of studies of a child who is a beneficiary in order to maintain entitlement to benefits beyond the legal age.